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## SERVICE HOTLINE

**REFERENCE NUMBER:** 14/2018

23 January 2018

### UPDATE ON PROBLEMS WITH THE EARLY AND LATE EQUITIES DATA PRODUCTS ON 22 JANUARY 2018

Due to the closing price for instrument CRP which had to be adjusted, the production routines on the evening of Monday, 22 January 2018 were halted to make the necessary changes to ensure that the JSE provides accurate data.

As a result of the necessary adjusted closing price changes, the production and dissemination of the Early Equities (EE.Zip) and Late Equities (E.Zip) files were unfortunately delayed.

The JSE apologises for the impact to your operations and to the users of the data.

#### Market / Service:

JSE Early Equities Data Service

JSE End of Day Equities Data Service

#### Environment(s):

Production

#### Additional Information:

If you have any queries about this announcement, please contact the Client Services Centre on +27 11 520 7777 or [Customersupport@jse.co.za](mailto:Customersupport@jse.co.za)

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